

DONE RIGHT ROOFING

...the leak stops here!!!

Serving New England for over 18 years

INC.



13 Pine Hill Road, Ashland, MA 01721
93 Congress Street, Milford, MA 01757
508-881-7176 508-478-1787

What to Expect

Estimate:

- At the time of the estimate, the estimator will be ON your roof to check the following:
 - Condition of the shingles and under-layment
 - Measure
 - Condition of the chimney
- **Done Right Roofing, Inc. has a 24 hour emergency service, so you will always get a live person answering the phones.**
- **Other services that Done Right Roofing, Inc. offers are gutter cleaning and snow removal.**
- Check us out:
 - Better Business Bureau; www.BBB.org
 - Angie's list; www.angieslist.com
 - Call our references

Going Forward:

- ◆ Sign and return the contract which was given during the time of the estimate. This will allow **Done Right Roofing, Inc.** to: 1. Place you in line. 2. Pull a permit. 3. Order supplies.
- ◆ Choose a color for you shingles. Welcome to drive to other houses we have done in the past to help you choose a color and also see our work.
Ask us about the Lifelong Warranty we offer through Certainteed.
- ◆ You will receive a call from the office with a tentative date. This date is tentative due to the weather. If we do have hazardous weather we will have to postpone your job.
- ◆ A **Done Right Roofing, Inc.** sign will be placed on your front lawn so the crew and supplies will go to the right location.

Day of Job:

- ◆ Crew will arrive between the hours of 7:30-8:30am.
- ◆ **Done Right Roofing, Inc. will need full access to the driveway. Please remove all vehicles. Materials and dump truck will be arriving in the morning.**
- ◆ Exterior electrical outlet needed to work, if none available, please leave extension cord through window.
- ◆ Safety practices in your yard. Please watch your friends and family members.
- ◆ If noise is an issue, you might want to leave for the duration of the work.
- ◆ Move any fragile garden and yard furniture and decorations.
- ◆ Leave gates unlocked for the day.
- ◆ **Cover all belongings in your attic, dust or debris might shake loose while Done Right Roofing, Inc. is working.**
- ◆ During the time insulation, if unforeseen damage is found we will call you to discuss your options.
- ◆ Satellite dishes will be reinstalled as accurately as possible. You may have to call the installer to realign the device, at homeowners expense
- ◆ For proper clean up please keep grass cut low. This allows the nail magnet to properly work.

At Completion:

- ◆ A walk around with the home owner is performed at this time. **Done Right Roofing, Inc.** takes pride in our work and need to know that we have left your property in the same good condition.
- ◆ Answer and questions or concerns.
- ◆ Payment will be collected; cash, check or credit card.
- ◆ Homeowner will be added to our reference list and our **Another Roof Done Right**, unless otherwise requested.